

HOTEL «L'AVANT SCÈNE», GENERAL CONDITIONS :

1. Cancellation policy

If you cancel 48 hours before the reservation date, you will have no cancellation expenses to be paid. If you cancel after, the cancellation expenses will be 1 night. Taxes and additional costs may apply.

2. Policy guarantee / bond

The credit card is required for booking. For reservations guaranteed by a payment at the time of booking, rooms are held until the time of departure from the hotel the day after arrival. For reservations not guaranteed by a payment at the time of booking, rooms are kept until the cancellation time set in accordance with the conditions of booking. In case of arrival of a larger number of clients that the hotel can not accommodate because of overbooking or unforeseen circumstances, and inability to keep the hotel rooms in accordance with this retention policy rooms, the hotel will try to accommodate customers at its own expense, in a comparable hotel in the region for the relevant night (s) and take full responsibility for the costs of transport to this hotel.

3. Policy on alcohol consumption

To enjoy alcoholic beverages, guests must be at least 21 years old and present a valid ID with photo.

4. Registration Policy / Departure

We invite our guests from 3:00pm to record and, in accordance with the policy of the hotel, departure before noon.

5. Policy on credit cards

We accept credit cards of all major institutions of credit cards: American Express, Visa, MasterCard, Diners Club and JCB.

6. Policy on early arrivals

The hotel welcomes early arrivals subject to room availability, but can not guarantee this service before 3:00pm.

7. Required ID card

We ask to all our hosts to present to the recording a valid ID card with photo such as a passport or an ID card.

8. Policy on late departures

We will be happy to offer you free the possibility of a late check out until 2:00pm, subject to availability. Guests wishing to keep their room until 6:00pm can settle an additional amount up to the room rate in effect for half a day.

9. Policy on pets

Cats and dogs under 36 kilos are welcome. Guests must sign a disclaimer at registration and will charge a fee of €16 per day in addition to the room rate. In addition, a cleaning fee of 64 € will apply non-refundable whatever the duration of their stay.

